## Increase Consumer Confidence and Convert More Loan Applications with Secure Tracking and Abandonment Recovery



- > Apply Your Brand
- > Track Loan Progress
- > Monitor Automatically
- > Receive Notifications
- > Recover Abandonment



## CAPABILITIES

- Improved Brand Experience: You have worked hard to build a strong brand presence. FollowThru will carry that brand experience all the way through your Loan Appliation process, reinforcing brand awareness and confidence.
- Loan Process Visibility: Sometimes your online loan application can feel like a black box. 100 applicants go in, only 30 come out. What happened to the other 70? With FollowThru, you can gain insights about every applicant.
- Automatic Monitoring: Your time is important. There are no reports to run or spreadsheets to build. FollowThru automatically monitors the loan application process and provides a color-coded dashboard to track each applicant's progress.
- Realtime Field Tracking: It is not uncommon for a loan applicant to fill in half a form before giving up. With FollowThru's field tracker, you can know what an applicant entered, even if they don't continue to the next step.
- Realtime Notifications: How would you like to know the moment a loan applicant walks away from their application? FollowThru can send you an e-mail or text message as soon as it detects an applicant has abandoned the process.
- Convert Abandons Into Loans: Second chances may be rare in life, but are not uncommon with FollowThru. Depending on where a loan applicant abandons, use the FollowThru dashboard to follow up and continue the process.

## **OPTIONS**

FollowThru is available in various flavors, and can be further customized to fit your organization's specific needs. The chart below contains the most commonly chosen options.

	BASIC	PROFESSIONAL	PROFESSIONAL+
Audit your current online loan application process for common errors.	1	*	*
Update your online loan application to be consistent with your brand.	1	4	<b>~</b>
Setup and configuration of the real-time field tracker.		<b>~</b>	<b>~</b>
Setup and configuration of the FollowThru realtime dashboard.		<b>~</b>	<b>~</b>
Automatic color coding of applications as they progress through the process.		<b>A</b>	<b>~</b>
Abandonment notifications via E-mail or Text Message.		<b>A</b>	<b>~</b>
Abandonment integration with your current CRM solution.			*
Complete source code, to make your own extensions to FollowThru.			*

## **MORE INFORMATION**

Our goal is to keep things easy for you. With our full-service installation services, most organizations are up-and-running with the FollowThru software within a week of sign-up.

We would love to answer any questions you might have about how FollowThru works, and how it can help your organization.

To request a demonstration of the FollowThru system, please send an e-mail to sales@wetap.com, or give us a call at 971-59WETAP (971-599-3827).



http://www.wetap.com 971-59WETAP (971-599-3827)

Online Loan Center	Rivermark
Appi Hers Prove	

A typical, unbranded Online Loan Application. Some applicants feel uncomfortable sharing personal information on a web page that looks like this.

Apply Here		Calcule For returning applicants
*Product		Application Number:
*Purpose		Password:
"Loan Amount 0		Check Status
*Term in Months 0		
Account Number		
*SSN		
*# of Applicants		
	reate New Application	

Once common errors are alleviated and consistent brand styling has been applied, applicants can be more comfortable that their information is safe.

FollowThr				Search R	esults Doci	
Searc	h Input					
D	ate Range: L	ast Two Months				
	Status:					
		learch				
Searc	h Resul	ts				
Status	IP	Last Step	Create	Update	Min Act	Min Ina
Completed	24.20.37.32	Auto New.Results	Apr-03, 08:59 PM	Apr-03, 09.02 PM	1 3	1388
Initialized	75.148.55.126	Apply Here	Apr-03, 03:35 PM	Apr-03, 03:35 PM	1 0	1420
Abandoned	75.148.55.126	Auto New General Disclosure	Apr-03, 03:01 PM	Apr-03, 03:01 PM	ı 0	1424
Resolved	75.148.55.126	Apply Here	Apr-03, 09:48 AM	Apr-03, 09:49 AM	2	1455
Completed	24.20.37.32	Auto Used Applicant	Apr-01, 08:07 AM	Apr-01, 08:11 AM	5	1753
Resolved	24.20.37.32	Apply Here	Apr-01, 08.06 AM	Apr-01, 08:11 AM	i 5	1753
		Share Secured Loan Authorize and Submit	Mar-31, 10:16 PM	Mar-31, 10:18 PM	1 2	1812
Abandoned	50.53.54.86					
Abandoned Abandoned	50.53.54.86 50.53.54.86	RV Used Fixed Authorize and Submit	Mar-31, 10:14 PM	Mar-31, 10:16 Ph	2	1812
			Mar-31, 10:14 PM Mar-31, 10:10 PM			1812
Abandoned	50.53.54.86	RV Used Fixed Authorize and Submit		Mar-31, 10:16 PM	4	

As applicants progress through the Loan Application, you can view their progress using the realtime dashboard. Click on any application to see any information entered, as it is being entered.